

Your first assessment conversation

"We would like help with this everyday task: _____. This is what currently happens: _____. The resident would prefer: _____. What assessment or trial could help us decide the next step?"

Questions to take with you

- Who assesses personal suitability, and who checks design and installation?
- What can be demonstrated or trialled before we buy?
- Which permissions or written funding decisions are needed first?
- What is the backup if essential rooms or equipment are unavailable?

Our main question and the resident's preferences

Answers, options to consider and information still needed

Agreed next step / responsible person or service / review date

Find official local starting points: accessiblehomehub.com/countries. Share only the details needed with a professional you choose.